

Casterton Parish Council website report

1. Information on how to report fly tipping has been added to the web page 'Report a problem'
2. A web page entitled 'Become a Parish Councillor' has been added. This has an online form for interested parties to complete and send to the clerk. It also gives an option to print the form and complete by hand then send to the clerk. Notes have been included to list the eligibility criteria of interested parties.
3. The parish council has an obligation to ensure that the majority of its website is compliant with the Web Content Accessibility Guidelines version 2.1 AA standard. The current policy document on website accessibility on the council's website needs replacing. Narked Design, who host the Casterton parish council website, have supplied an updated version. Sally and Ian Hodge have checked this wording and edited it to make it appropriate for the content on our site. Narked Design have confirmed that the statements included on testing the website are correct. A copy of the new version was sent to councillors in February (also included below).

Sally Hodge would like to ask the council for approval to remove the old website accessibility guidelines and replace with the new ones.

Accessibility statement for <https://www.castertonparishcouncil.org.uk/>

This website is run by Casterton Parish Council. We want as many people as possible to be able to use this website.

On a fully accessible website you should be able to:

- change colours, contrast levels and fonts
- zoom in up to 300% without the text spilling off the screen
- navigate most of the website using just a keyboard
- navigate most of the website using speech recognition software
- listen to most of the website using a screen reader (including the most recent versions of JAWS, NVDA and Voice Over)
- understand the website text, which should be written as simply as possible

[AbilityNet](#) has advice on making your device easier to use if you have a disability.

How accessible this website is

We know some parts of this website are not fully accessible:

- you cannot modify the line height or spacing of text
- you cannot change colours, contrast levels and fonts
- some older PDF documents are not fully accessible to screen reader software

What to do if you cannot access parts of this website:

If you need information on this website in a different format like accessible PDF, please contact the clerk.

Parish Clerk: clerk@castertonparishcouncil.org.uk

Having difficulty? How to report accessibility problems with this website

We're always looking to improve the accessibility of this website. If you find any problems not listed on this page or think we're not meeting accessibility requirements, contact the Clerk via [Parish Clerk: clerk@castertonparishcouncil.org.uk](mailto:clerk@castertonparishcouncil.org.uk)

Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations').

If you're not happy with how we respond to your feedback or complaint, [contact the Equality Advisory and Support Service \(EASS\)](#).

Contacting us

We're always looking to improve the accessibility of this website. If you find any problems not listed on this page or think we're not meeting accessibility requirements, contact: the Clerk.

Parish Clerk: clerk@castertonparishcouncil.org.uk

We'll consider your request and get back to you as soon as possible.

Technical information about this website's accessibility

The Parish is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

The majority of this website is compliant with the [Web](#) Content Accessibility Guidelines version 2.1 AA standard.

Non-accessible content

Non compliance with the accessibility regulations

Some images may not have a text alternative, in which case some people using a screen reader cannot access the information. This fails WCAG 2.1 success criterion 1.1.1 (non-text content).

We plan to add text alternatives when we publish new content and aim to ensure our use of images meets accessibility standards.

How we tested this website

This software is constantly tested and updated to meet accessibility rules.

What we're doing to improve accessibility

- We will continue to test all our content using our approval process.
- We will test any new templates, layouts and functions.
- We will act on and respond to all feedback we receive about issues using the website.

This statement was prepared January 2024